

Rainbow - Quick Start Guide

USE ON iOS SMARTPHONE 

Some features described in this document require a specific subscription level.

Discover your mobile collaborative solution



Search area
(contacts, categories, text, Bubbles, companies)

Access to the dial-pad

Call this contact (audio/video)

Quick access to 'favorites' (contacts, Bubbles, Chat Bots)

More information about this contact

Visualization of a shared files

Record a voice message

Your recent interactions with contacts, groups or Chat Bots

Attach a file, photo, video message, or share your location

List of all your conversations

Channels

Bubbles (i.e. working groups)

Contacts

Call log

Manually set your presence (availability)

Manage your profile (phone numbers, settings, avatar, ...)

Need assistance? Ask our friendly Chat Bot, "Emily"

Easy access to our online Help Center (videos, tutorials, etc...)

Access to application settings (your preferences and options)

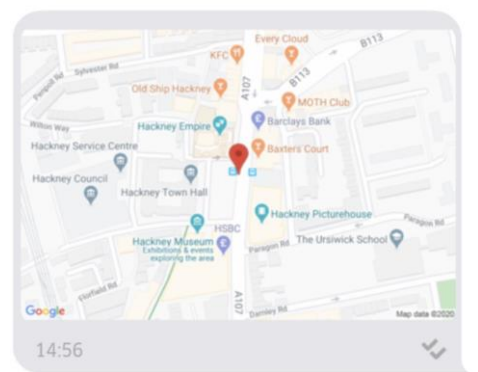
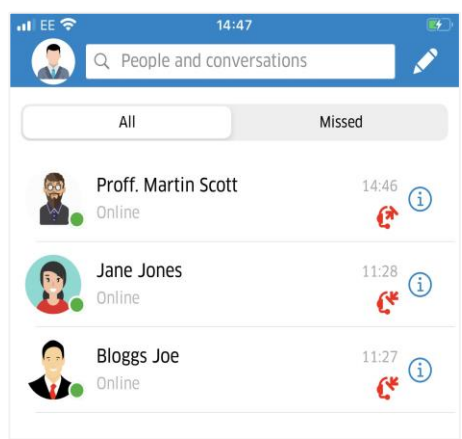
Main features of the iPhone application include

TELEPHONY

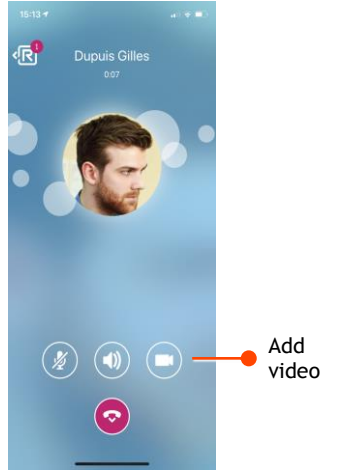
- GSM mode or softphone mode (calls through the internet (VoIP))
- Automatic availability detector (engaged, available, etc.)
- Professional voicemail notification
- Call management: re-dial, transfer, three-way conference, call forwarding to professional voicemail or a separate line
- Search in both your company directory and personal contact list
- Detailed call history

COLLABORATION

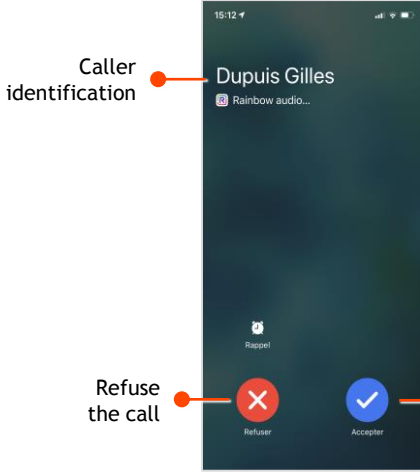
- Contact management
- Instant messaging and automatic presence identifier
- Audio/video call with other users
- Bubbles (groups) with users both within and outside your organization, (chat, file sharing, etc.)
- Video conferencing with up to 50 participants
- Phone conferencing with up to 100 participants
- Screen sharing in conference (audio and video)
- Access to internal or external updates through the Channel feature. Include both text and multimedia (links, images, files, videos)
- Personal cloud-file storage up to 20GB
- GPS location sharing (Google Maps)



Manage your incoming calls efficiently



Internet call (not through your company's telephony system)

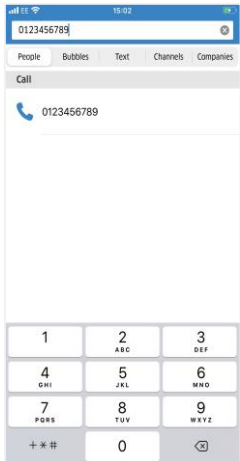


Incoming call on your business phone number (through your company's telephony system)



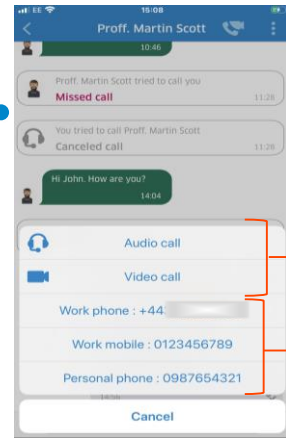
Make or answer a second call

Make business calls



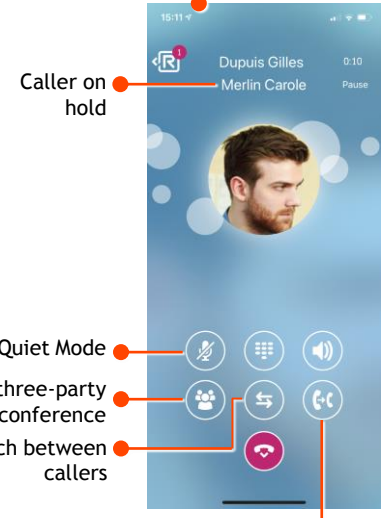
Or search for a contact, then select the type of call you would like to initiate

To enter a number, use the dial-pad



Make an Internet audio/video call (this type of call does not use your company's telephony system)

Make a call to a contacts work or personal number (using your company's telephony system)



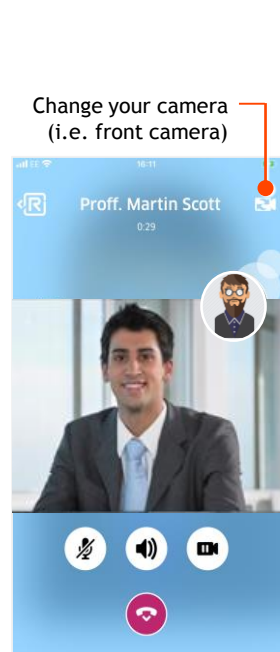
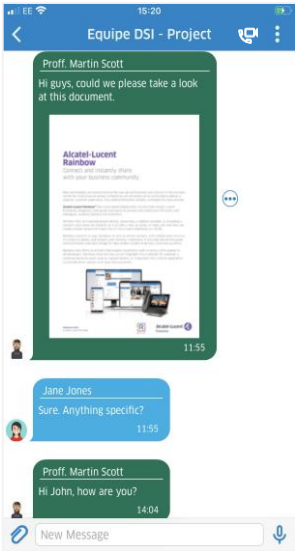
Caller on hold

Go to three-party conference

Transfer the call

Bubbles & Web Conferencing

- Create and operate Bubbles (working groups) with both internal and external guests.
- At any time, you can launch a video-web conference with all the participants in your bubble.



- Web conferencing makes it easy to mix voice, video and screen sharing for all participants.
- Participants can join a conference via their web browser, mobile (iOS & Android), Rainbow client (Windows or Mac), or through our Rainbow Room solution.
- Select and view the video of any participant, share your screen or let them share.

