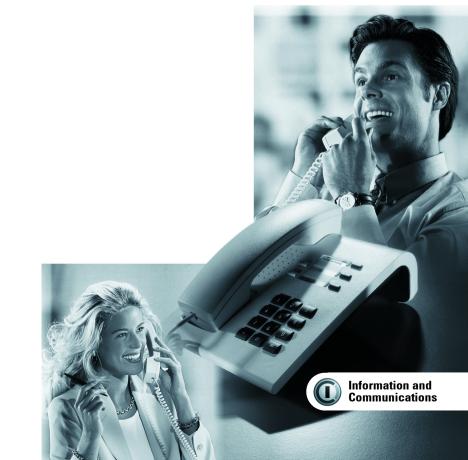
# SIEMENS

# Hicom 150 H Operating Instructions optiset E entry



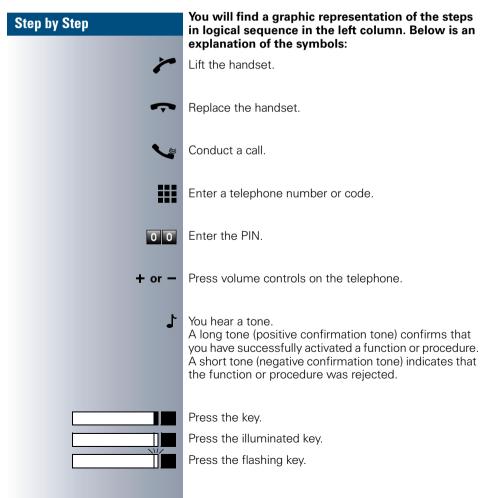
# **Before You Begin**

These operating instructions describe the optiset E entry telephone in Version 1.0 of the Hicom 150 H.

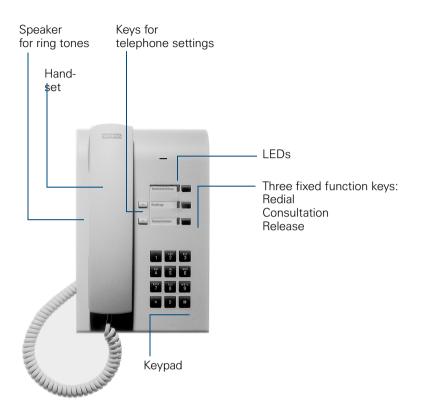
They describe all functions you can use from your telephone. You may find that some functions you wish to use are not available on your telephone. This may be due to one of the following reasons:

- The function has not been configured for your telephone address any questions to Customer Support.
- Your communication system does not support this function contact your Siemens sales representative to upgrade your system.

# How to Use these Operating Instructions



# The optiset E entry Telephone





Your service technician can customize the default assignment to meet your preferences and requirements following order placement.

# **Important Notes**

	Do not operate the telephone in environments where there is a danger of explosions.
ORIGINAL Ressolver	Use only original Siemens accessories ( $\rightarrow$ page 56). Using other accessories may cause a hazard and will invalidate the warranty and the CE mark.
	Never open the telephone or a key module. If you encounter any prob- lems, contact System Support.
	Never allow the telephone to come into contact with staining or aggressive liquids such as coffee, tea, juice, or soft drinks. For information on telephone maintenance $\rightarrow$ page 57.

# **CE** mark

# (6

The telephone conforms to EU Guideline 1999/5/EG, as attested by the CE mark.

# **Accessing Functions**

#### ... With Codes

You can activate the functions of your system **by** entering codes such as:

DND (do not disturb) on.

DND (do not disturb) off.

All codes to activate or enable functions are always introduced by pressing the star key, and all codes to deactivate, disable or delete functions are always entered starting with the pound key.

The codes may contain up to three digits.

An alphabetically ordered overview of all functions and their corresponding codes can be found in the **Appendix** (Quick-Reference Operating Instructions).

If your service technician has changed the default assignments and saved functions on keys in accordance with your requests or requirements, you can execute these functions by pressing the appropriate keys.

### ... With Function Keys

Functions for which a key has been set up can be accessed directly as follows.

Press the "Consult" key. The function is executed, provided this is possible in the current situation.



Accessing Functions	5
With Codes	5
With Function Keys	5

# ${f U}$ Basic and Enhanced Functions

Making and Answering Calls	10
Answering a Call Using Call Waiting Accepting a Specific Call for Your Colleague Using Mailboxes Using Timed Reminders Turning Do Not Disturb On and Off	10 12 12 12
Trace Call: Identifying Anonymous Callers (Not for U.S.) Answering Calls from the Entrance Telephone and Opening the Door.	13
Making Calls	15
Dialing Numbers . Caller ID Suppression . Talking to Your Colleague With a Speaker Call . Activating Tone Dialing (DTMF Suffix Dialing). Automatic Connection Setup (Hotline) . Reserve Trunk . Assigning a Station Number (Not for U.S.) . Trunk Flash . Associated Dialing/Dialing Aid .	15 15 16 16 16 17 17
Calling Multiple Parties Simultaneously	19
Calling a Second Party (Consultation Hold)	19 20 21 22
Making Calls to Stored Destinations	.23
Redialing a Number	
Dialing with Call Charge Assignment	.24

#### Contents

If You Cannot Reach a Destination	25
Using Callback	
Call Waiting (Camp-On)	
Telephone Settings	27
Adjusting the Ring Volume	
Adjusting the Receiving Volume During a Call	27
Locking the Telephone to Prevent Unauthorized Use	
Saving Station Numbers and Appointments	30
Storing Station Speed-Dial Numbers	
Testing the Telephone	31
Testing the Telephone Functions	31
Call Forwarding	32
Using Variable Call Forwarding	
Call Forwarding in the Carrier Network and Forwarding Multiple Subscr er Numbers (MSN) (Not for U.S.)	ib-
Using Other Functions	35
Sending a Message	35
Using Another Telephone Like Your Own	36
Resetting Services and Functions (System-Wide Cancellation for a Tele phone)	
Silent Monitor (U.S. Only)	38
Activating Functions for Another Telephone	39
Locking Another Telephone to Prevent Unauthorized Use	
Access)	40
Service (For OfficeCom/Pro only)	42
Controlling Relays	

# ightarrow Team and Executive/Secretary Functions

Team a	nd Exe	ecutive	/Secret	ary Fu	nctions	s With	As-
signed	Trunk	Lines.					45
	<b>•</b> •						

Forwarding Calls on Lines	45
Transferring Calls Directly to the Executive (Only in an Executive/Secreta	ry
Group)	46

# Using Other Team Functions ......47

Turning Group Call On and Off	47
Accepting a Call for Another Member of Your Team	48
Activating and Deactivating a Ringing Group	48
Uniform Call Distribution (UCD)	49

# ${f U}$ System networking via LAN (PC network)

Special Functions in the LAN (PC network)	50
Leaving a Hunt Group/Group Call	50
Transferring Call Forwarding	51
Using Night Answer	52
Activating and Deactivating a Ringing Group	53
Controlling Relays	54
Opening the Door	55

# 

Documentation													
Ordering Operating Instructions Operating Instructions in PDF Format Ordering Accessories	56												
Fixing Problems	57												
Telephone Maintenance													

Index																					Ę	58	3
																						6	n

# $\bigcup$ Quick-Reference Operating Instructions (Appendix)

# **Making and Answering Calls**

Your telephone rings with a specific call signal:

- When you receive an internal call, your telephone rings once every four seconds (single-tone sequence).
- When you receive an external call, your telephone rings twice in rapid succession every four seconds (dual-tone sequence).
- When you receive a call from the entrance telephone, your telephone rings three times in rapid succession every four seconds (triple-tone sequence).
- If a call is waiting, you hear a short tone (beep) every six seconds.

### **Answering a Call**

The telephone rings.

- Lift the handset.
- To raise or lower the volume, keep pressing the keys until the desired volume is set.

#### Ending the call:

Replace the handset.

Press the key.

### **Using Call Waiting**

Callers can still reach you while you are engaged in another call. A signal alerts you to the waiting call. You can either ignore or accept the waiting call. When you accept the waiting call, you can either end the first call or place it on hold and resume the call later on.

You can also bar call waiting or the call waiting tone ( $\rightarrow$  page 11).



or -

# **Step by Step** Consultation \* 5 5 Consultation Consultation





### Accept a waiting call (camp-on)

**Precondition:** You are engaged in a phone call and hear a tone (every six seconds).

#### Ending the first call and answering the waiting call:

Replace the handset. Your telephone rings.

Answer the second call. Lift the handset.

#### Placing the first call on hold and answering the second call:

Press the key. LED flashes. Enter the code.

You are connected to the call waiting party immediately. The first party is placed on hold.

#### Ending the second call and resuming the first one:

Press this key and wait two seconds.

(depending on the configuration)

Press the key twice.

or

#### Preventing and Allowing Call Waiting (Automatic Camp-On)

If this function has been configured (ask your service technician), you can prevent or allow a second call  $(\rightarrow \text{ page 10})$  from being signaled by automatic camp-on during an ongoing call.

Lift the handset.

Enter the code to "prevent" or "allow" call waiting.

#### **Turning the Call Waiting Tone On and Off**

You can suppress the call waiting tone (approx. every six seconds) for external calls. A one-time special dial tone then alerts you to the waiting call.

Lift the handset.

Enter code for "tone off" or "tone on".



Accepting a Specific Call for Your Colleague

You hear another telephone ring.

Lift the handset.

Enter the code.

Enter the number of the telephone that is ringing.



Accepting calls in a team  $\rightarrow$  page 48.

### **Using Mailboxes**

If there are messages waiting for you, you will hear a special dial tone (continuous buzzing) when you lift the handset.



Lift the handset.

Enter the code.

Press the illuminated key.

This connects you to the sender of the message or the mailbox system.

### **Using Timed Reminders**

**Precondition:** You must have saved a timed reminder ( $\rightarrow$  page 30). The current time is the time stored.



Your telephone rings. Lift the handset and replace it again.



If you fail to answer the timed reminder, it repeats five times and is then erased.





### **Turning Do Not Disturb On and Off**

You can activate the do not disturb function if you do not want the receive any calls. When do not disturb is activated, internal callers hear a busy signal and external callers are rerouted to a telephone assigned for this purpose (system support).

Lift the handset.

Enter the code for "off" or "on".

When you lift the handset, a special dial tone (continuous buzzing) reminds you that "do not disturb" is active.

Authorized internal callers can automatically override the "do not disturb" function after five seconds.

# Trace Call: Identifying Anonymous Callers (Not for U.S.)

You can have the carrier identify malicious external callers. You can save the caller's station number during the call or for 30 seconds after the call ends. However, it is essential that you do not replace your handset during this time.

You are engaged in an external call.

Press the key. LED flashes. Enter the code.



After you have finished tracing the call, the data is stored on the carrier's system. Now contact System Support.

# Answering Calls from the Entrance Telephone and Opening the Door

If an entrance telephone has been programmed, you can use your telephone to speak to someone at the entrance telephone and to activate a door opener. If you are authorized to activate a **door opener** (contact System Support), visitors can open the door themselves by entering a 5-digit code (using a DTMF transmitter or installed keypad).

Step by Step	
	Speaking to visitors via the entrance telephone:
	Precondition: Your telephone rings.
or	Lift the handset within thirty seconds. You are connected to the entrance telephone immediately.
7	Lift the handset after more than thirty seconds.
	Dial the entrance telephone number.
	Opening the door from your telephone during a call from the entrance telephone:
Consultation * 6 1	Press the key. LED flashes. Enter the code.
۲ 🏭	Dial the entrance telephone number.
	Special features must be taken into consider- ation if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC net- work) (→ page 55)!
	Opening the door with a code (at the door):
	After ringing the bell, enter the five-digit code (using the keypad or a DTMF transmitter). Depending on how the door opener has been programmed, a doorbell call signal may or may not be forwarded.
	Activating the door opener:
~	Lift the handset.
* 8 9	Enter the code.
	Dial the entrance telephone number.
٦ 🏢	Enter the five-digit code. Default code = "00000" (con- tact System Support).
1 or 2	Enter the type of door opener. $1 =$ enable with ring, 2 = enable w/o ring = You can also open the door with- out a doorbell ring.
	Deactivating the door opener:
~	Lift the handset.
# 8 9	Enter the code.
1	Dial the entrance telephone number.

# **Making Calls**



# **Dialing Numbers**



Lift the handset.

Internal calls: Enter the station number. External calls: Enter the external code and the station number.

#### The called party does not answer or is busy:

Replace the handset.

Press the key.

### **Caller ID Suppression**

You can prevent your station number or name from appearing on the displays of external parties you call. The feature remains active until you deactivate it.



Lift the handset.

Enter code for "suppress" or "restore".



System Support can turn caller ID suppression on and off for all telephones.



# Talking to Your Colleague With a Speaker Call

You can talk to internal parties with an optiset E system telephone directly with a speaker call without any action on their part.

Lift the handset.

Enter the code.

Enter the station number.

# Activating Tone Dialing (DTMF Suffix Dialing)

You can transmit dual-tone multifrequency (**DTMF**) signals to control devices such as an answering machine or automatic information system.

You have set up a connection.

Press the key. LED flashes. Enter the code.

You can use the keys "0" through "9", "\*", and "#" to transmit DTMF signals.



Ending the call also deactivates DTMF suffixdialing.

Your system may be configured so that you can start DTMF suffix-dialing immediately after setting up a connection.

## Automatic Connection Setup (Hotline)

If this function is configured (contact System Support), the system automatically sets up a connection to a preset internal or external destination.



Lift the handset.

Depending on the setting, the connection is either set up **immediately** or only **after** a preset **period of time** (hotline after a timeout).





Lift the handset.

**Reserve Trunk** 

Enter the external code. The external trunk is busy; you hear a busy signal tone. approx. about 5 seconds until the busy tone ends. The trunk is reserved

If this feature is configured (contact System Support), you can reserve a busy trunk for your own use. When the trunk is free, you receive a call.

Replace the handset (on-hook).

#### When the reserved trunk becomes free:

Your telephone rings.



Lift the handset. You hear the CO dial tone.

Enter the number of the external station.

# Assigning a Station Number (Not for U.S.)

If this function has been configured (contact System Support), you can selectively assign a specific number (DID number) to your telephone before making an external call. The assigned number then appears on the called party's display.

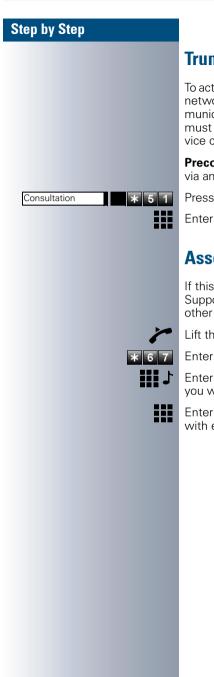
Lift the handset.

Enter the code.

Enter the DID number you wish to use.







# **Trunk Flash**

To activate ISDN-type services and features through the network carrier's analog trunks or those of other communication systems (such as "consultation hold"), you must send a signal to the trunks before dialing the service code or telephone number.

**Precondition:** You have set up an external connection via an analog line.

Press the key. LED flashes. Enter the code.

Enter the service code and/or telephone number.

# **Associated Dialing/Dialing Aid**

If this function has been configured (contact System Support), you can use your telephone as a dialing aid for other telephones.

Lift the handset.

Enter the code.

Enter the internal station number of the party for whom you want to dial.

Enter the number you wish to dial (external number with external code).

# Calling Multiple Parties Simultaneously



# Calling a Second Party (Consultation Hold)

You can call a second party while engaged in a call. The first party is placed on hold.

Press the key. LED flashes.

Call the second station.

#### Return to the first party:

Press this key and wait two seconds.

(depending on the configuration)

Press the key twice.

#### Switching to the Party on Hold (Toggle)

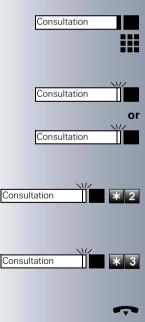
Press the key. Enter the code. LED continues to flash.

# Combining the calling parties into a three-party conference

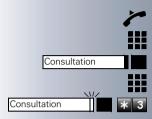
Press the key. Enter the code. The LED goes out.

#### Connecting the other parties to each other

Replace the handset.







Consultation

Consultation

or

# **Conducting a Conference**

In a conference call, you can talk to as many as four other parties at the same time. These may be internal or external users.

Lift the handset.

Call the first party.

Press the key. LED flashes.

Call the second station. Announce the conference.

Press the key. Enter the code. The LED goes out.

A tone sounds every 30 seconds to indicate that a conference is in progress. Contact System Support for instructions on how to turn it off.

#### If the second party does not answer:

Press this key and wait two seconds. (depending on the configuration)

Press the key twice.

# Adding Up to Five to the Conference (Initiator Only)

Press the key. LED flashes.

Call the new party. Announce the conference.

Press the key. Enter the code. The LED goes out, etc.

#### Leaving a Conference

Replace the handset.

#### Ending a Conference (Initiator Only)

Press the key. LED flashes. Enter the code.

#### Removing the ISDN Central Office Party From the Conference (Only for U.S.)

Press the key. LED flashes.

Enter the code.





Consultation	Т	
* 4	9	ĺ

# 3

Step by Step	
	Transfer
	If the person er colleague league.
Consultation	Press the ke
	Enter the nutransfer the
	Announce t
~	Replace the
	After a S Group
	If this function Support), you $\rightarrow$ page 16) users ( $\rightarrow$ page 16) After a mean quest, you of
	Precondition
Consultation * 8 0	Press the ke
1 111	Enter the gr
<b>\$</b>	Announce t When a me connected t
Ţ	Replace the
	If the is not from

# ring a Call

n you are speaking to wants to talk to anothe of yours, you can transfer the call that col-

ey. LED flashes.

umber of the party to which you want to call

he call, if necessary.

handset.

# Speaker Call (Announcement) in a

ion has been configured (contact System ou can use a speaker call (announcement, to announce a call in progress to a group of ige 47).

nber of the group has accepted the call recan transfer the waiting party.

on: You are conducting a call.

ey. LED flashes. Enter the code.

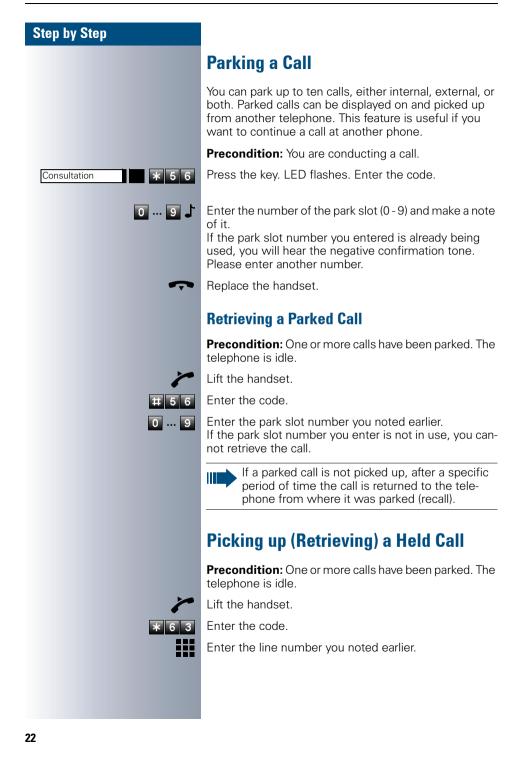
roup's station number.

he call.

mber of the group accepts the call, you are to this party.

e handset.

connection between the two other parties t established within 45 seconds, the call the first party returns to you (recall).



	1
Redial	



# Making Calls to Stored Destinations

# **Redialing a Number**

The last three external telephone numbers dialed are stored automatically.

You can redial them simply by pressing a key.

Lift the handset.

Press this key.

# Using Station and System Speed-Dial Numbers

**Precondition:** You have stored station speed-dial numbers ( $\rightarrow$  page 30) or System Support has stored system speed-dial numbers.

Lift the handset.

Enter the code.

Enter a speed-dial number.

"\*0" to \*9" = station speed-dialing.

"000" to "999" = system speed-dialing (contact System Support).

# Dialing with Call Charge Assignment

You can assign external calls to certain projects.

**Precondition:** System Support has set up account codes for you.

Lift the handset.

Enter the code.

Enter the account code.

Press this key (may be needed, depending on the configuration; contact System Support).

Enter the number of the external station.



You can also enter the account code during an external call.



Consultation	* 58

# If You Cannot Reach a Destination...

# **Using Callback**

If a user is busy or is not answering, you can store an automatic callback. This feature saves you from having to make repeated attempts to reach the user. You receive a callback,

- When the other party is no longer busy
- When the user who did not answer has conducted another call.

#### **Storing a Callback**

**Precondition:** You have reached a busy line or noone answers.

Press the key. LED flashes. Enter the code.

#### **Answering a Callback**

**Precondition:** A callback was saved. Your telephone rings.

Lift the handset. You hear a ring tone.

### **Deleting (All) Stored Callbacks**

Lift the handset.

Enter the code.

# Step by Step 雔 \* 6 2 Consultation

# Call Waiting (Camp-On)

It is important that you reach the called party, but the number is busy.

Lift the handset.

Enter the internal station number.

Wait (approx. 5 seconds) until the busy tone is followed by the ring tone.

The called party can then respond ( $\rightarrow$  page 10).

The called party can prevent automatic call waiting  $(\rightarrow page 11)$ .

# Busy Override - Joining a Call in Progress

This function is only available if it has been configured by the service technician (contact System Support).

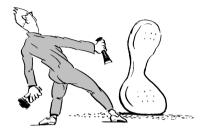
**Precondition:** You have dialed an internal number and hear a busy signal. It is important that you reach the called party.

Press the key. LED flashes. Enter the code.

The called party and person to whom this party is talking hear an alerting tone every two seconds. If the called party has a system telephone with display, the following appears on the screen: "Override: (station no. or name)".

You can now start talking.

# **Telephone Settings**



## **Adjusting the Ring Volume**

- + or Press one of these keys while the phone is idle.
  - T Pres
- + or -

+ – simultaneously

+

Press the key.

To raise or lower the volume, keep pressing the keys until the desired volume is set.

usly Save.

### **Adjusting the Ring Tone**

or – Press one of these keys while the phone is idle.

Press the key.

To adjust the ring tone, keep pressing the keys until the desired ring tone is set.

- simultaneously Save.

+ or -

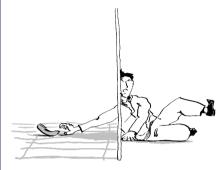
2

# Adjusting the Receiving Volume During a Call

You are engaged in a call.

- + or To raise or lower the volume, keep pressing the keys until the desired ring tone is set.
- + simultaneously Save.

### Locking the Telephone to Prevent Unauthorized Use



You can prevent unauthorized persons from using your telephone during your absence.

**Precondition:** You must have configured a personal identification number (PIN) for your telephone ( $\rightarrow$  page 29).

#### To lock and unlock the telephone:



Lift the handset.

Enter the code for "off" or "on".

Enter the telephone lock PIN ( $\rightarrow$  page 29).



While the telephone is locked, a special dial tone sounds when you lift the handset. You can continue to dial internal numbers as usual.

An authorized party ( $\rightarrow$  page 40) can also lock and unlock your telephone.

## **Saving Your PIN**

To prevent unauthorized persons from using your telephone ( $\rightarrow$  page 28) and to use another telephone like your own ( $\rightarrow$  page 36), you need to enter a personal identification number, which you can save yourself.

Lift the handset.

Enter the code.

Enter the current five-digit PIN. If you have not yet assigned a PIN, use the PIN "00000" the first time you enter it.

Enter the new PIN.

Repeat the new PIN.

If you forget your PIN, contact System Support, who can reset your PIN to "00000". An authorized party (→ page 40) can also lock and unlock your telephone.



# Saving Station Numbers and Appointments

# **Storing Station Speed-Dial Numbers**

You can store the ten numbers which you use the most and dial them using your own station speed-dial numbers: \*0 through \*9 ( $\rightarrow$  page 23).



Lift the handset.

Enter the code.

Enter the speed-dial number you wish to use (\*0 to \*9).

First enter the external code and then the external station number (wait approx. 5 seconds).

# **Saving Appointments**

You can set your telephone to give you a call when you want to be reminded of an appointment ( $\rightarrow$  page 12). To do this, you need to save the time you want the call to be made. The appointment can be set for any time within the next 24 hours.



Lift the handset.

Enter the code.

Enter a 4-digit time, such as 0905 for 9:05 (= 9.05 a.m.) or 1430 for 14.30 (= 2.30 p.m.).

#### Deleting and checking a saved appointment



Lift the handset.

Enter the code.

# **Testing the Telephone**

# **Testing the Telephone Functions**

You can test your telephone functions.

Precondition: Your telephone is idle.



Lift the handset.

Enter the code.

If everything is OK,

- all LEDs on the telephone start flashing, and
- the ringer signal sounds.

# **Call Forwarding**

# **Using Variable Call Forwarding**

You can immediately forward internal or external calls to different internal or external telephones (destinations). (External destinations require special configuration in the system).



Special features must be taken into consideration if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC network) (→ page 51)!

Lift the handset.

Enter the code.

Enter the line type you wish to use: 1 = all calls, 2 = external calls only, 3 = internal calls only

Enter the destination number (without the external code).

#### **Deactivating call forwarding:**



1

1 or 2 or 3

Lift the handset.

Enter the code.



When call forwarding is active, a special dial tone sounds when you lift the handset.

If DID DTMF is active (contact System Support), you can also forward calls to this destination. Destinations: fax = 870, DID = 871, fax DID = 872.

### **Using Night Answer**

When night answer mode is active, for example during a lunch break or after office hours, all external calls are immediately forwarded to a specific internal telephone (night station). The night station can be defined by System Support (standard night answer service) or by you (temporary night answer service).

Special features must be taken into consideration if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC network) (→ page 52)!

#### Activating this function:



Lift the handset.

Enter the code.



Enter the destination number (= temporary night answer service) within 5 seconds.

Enter the code or use the default (= standard night answer service).

#### **Deactivating ring transfer:**



Enter the code.



-	
	_

Call Forwarding in the Carrier Network and Forwarding Multiple Subscriber Numbers (MSN) (Not for U.S.)

If this function has been configured (contact System Support), you can forward calls to your assigned multiple subscriber number (MSN) (DID number) directly within the carrier network.

For example, you can forward your phone line to your home phone after business hours.

Lift the handset.

Enter the code.

Enter the line type you wish to use: 1 = immediate, 2 = on no answer, 3 = on busy

Enter your DID number.

Enter the destination number (without the external code).

#### **Deactivating call forwarding:**



Lift the handset.

Enter the code.

1 or 2 or 3

Enter the activated call forwarding type. 1 = immediate, 2 = on no answer, 3 = on busy

Enter your DID number.



# **Using Other Functions**

### **Sending a Message**

You can send short text messages to users who have system telephones.

Transmitted text messages are signaled in the same way as a callback request on the optiset E entry and optiset E basic models.

Lift the handset.

Enter the code.

Enter the recipient's internal station number.

Select the preprogrammed message (which can be changed by System Support). Enter the code.

0 = Please callback

2 = Appointment

3 = Urgent call

- 1 = Someone is waiting 6
- 5 = Fax waiting
  - 6 = Dictation please
  - 7 = Please come see me
  - 8 = Please make copies
- 4 = Do not disturb 9 = Ready to depart

#### **Deleting Sent Messages**

Lift the handset.

Enter the code.

#### **Answering Messages**

If there are messages waiting for you, you will hear a special dial tone or an announcement when you lift the handset.

Lift the handset.

Enter the code.

This connects you to the sender of the message or the mailbox system.



<u>#681</u>





## Using Another Telephone Like Your Own

Other people can temporarily use your telephone for outgoing calls as though it were their own.

Lift the handset.

Enter the code.

Enter the other user's station number.



Enter the other user's telephone lock PIN.

Dial the external number.

This state is canceled at the end of the call.

# Moving Your Telephone (Relocate Procedure)

If this function has been configured (contact System Support), you can log your telephone off its current connection and log back onto another one. This does not erase any settings on your telephone

(such as your station number or programmed keys).

**Precondition:** No other replacement procedure has been initiated.

Logging the telephone off its current connection:



Lift the handset.

Enter the code.

Pull the telephone plug from the wall outlet.

# Logging the telephone on at the relocation destination:

Insert the telephone plug into the required wall outlet.

Lift the handset.

Enter the code.



## Resetting Services and Functions (System-Wide Cancellation for a Telephone)

There is a general reset procedure for activated functions. The following functions are canceled, if they were activated:

- Forwarding on
- Advisory msg. on
- Ringing group on
- Hunting group off
- Suppress call ID
- Waiting tone off
- DND on
- Ringer cutoff on
- Messages received:
- View callbacks

Lift the handset.

Enter the code.





## Silent Monitor (U.S. Only)

If this function has been configured (contact System Support), you can join a call already in progress at an internal station and listen in unnoticed.

Lift the handset.

Enter the code.

Enter the internal station number.

## **Monitoring a Room**

A telephone can be used to monitor a room. The function must be activated on the telephone that you want to monitor.

Calling this telephone lets you hear what is going on in the room.

#### Activating the telephone to be monitored:



Lift the handset and direct it towards the noise source.

Enter the code.

#### Deactivating the telephone to be monitored:



Replace the handset.

Lift the handset.

### Monitoring the room:



Enter the internal number of the telephone in the room you wish to monitor.

# Activating Functions for Another Telephone

If this function has been configured (contact System Support), you can turn the following functions on and off for other telephones. This feature is also known as associated service.

- Reset services and functions, code #0 (→ page 37)
- Call forwarding, code +11, +12, +13/#1 (→ page 32)
- Call forwarding, lines, Code \*5011, \*5012, \*5013/#501 (→ page 45)
- Night service, code ★44/#44 (→ page 33)
- Call forwarding in carrier network, code \*64/#64 (→ page 34)
- Lock and unlock all phones, code: \*66/#66 (→ page 28)
- Send a message, code: \*68/#68 (→ page 35)
- Group ringing, code: \*81/#81 (→ page 48)
- Group call, code: \*85/#85 (→ page 47)
- Suppress caller ID,
  - code: \*86/#86 (→ page 15)
- Door release on/off: code: \*89/#89 (→ page 14)
- Control relay, code: \*90/#90 (→ page 43)
- Do not disturb, code:  $*97/#97 (\rightarrow page 13)$

Lift the handset.

Enter the code.

Enter the internal number of the telephone for which you want to activate the function.



\* 8

Enter the code - e.g. \*97 for DND on - and procedure (if relevant).

## Locking Another Telephone to Prevent Unauthorized Use

If this function has been configured (contact System Support), you can lock other telephones to prevent unauthorized use, and later unlock them again.

You can use this function to unlock the telephone for users who have locked their telephones and then forgotten their PINs.

Lift the handset.

#

Enter the code.

Enter the internal number of the telephone that you want to lock or unlock.

Enter the code for "Changeover on".

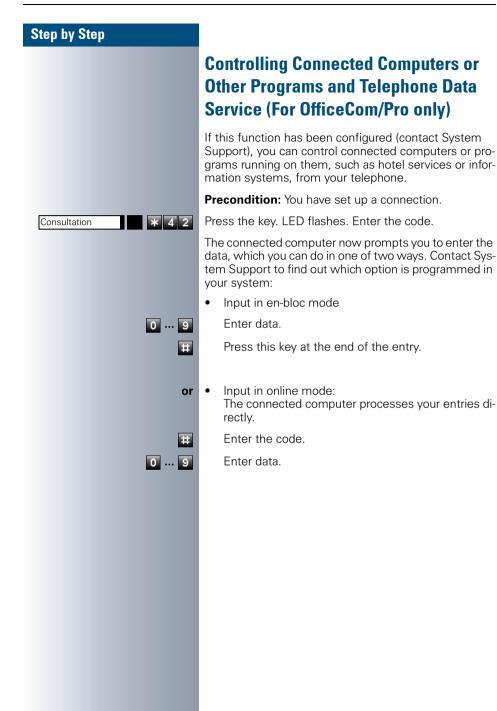
Enter the code for "Changeover off".

## Using System Functions from the Outside (DISA: Direct Inward System Access)

If this function has been configured (contact System Support), you can set up external outgoing calls from outside the system, just like an internal user. You can also activate and deactivate the following functions in your system:

- Reset services and functions, code: #0 (→ page 37)
- Call forwarding, code: +1/#1 (→ page 32)
- Lock and unlock all phones, code: \*66/#66 (→ page 28)
- Save PIN, code: \*93 (→ page 29)
- Send a message, code: \*68/#68 (→ page 35)
- Group ringing, code:  $*81/#81 (\rightarrow page 48)$
- Group call, code:  $*85/#85 (\rightarrow page 47)$
- Suppress caller ID, code: \*86/#86 (→ page 15)
- Open door, code: \*61 (→ page 13)
- Door opener on/off, code: \*89/#89 (→ page 14)
- Control relay, code \*90/#90 (→ page 43)

	<ul> <li>Do not disturb, code: *97/#97 (→ page 13)</li> <li>Speed-dialing, code: *7 (→ page 23)</li> <li>Associated service, code: *83 (→ page 39)</li> </ul>
	<b>Precondition:</b> You have a telephone that uses tone dialing (DTMF dialing) or you can switch your telephone to tone dialing. The telephone is not connected to the system.
	Set up a call to the system. Enter the station number (contact System Support).
	Wait for a continuous tone (if necessary switch the tele- phone to tone dialing), then enter the internal number that has been assigned to you and the associated PIN.
Ŧ	Enter the code (necessary only if programmed in the system).
	Wait for a dial tone and then enter the code, such as *97 for Do not disturb on. Make other inputs as neces- sary; (refer to the operating instructions for pulse and DTMF telephones).
or	Dial the external number.
	You can only execute one function at a time, or set up only one outgoing connection. The connection is immediately released after successful activation of a function. In the case of an external-external call, the con- nection is released as soon as either of the par- ties ends the call.



### **Controlling Relays**

If this feature is configured (contact System Support), you can turn up to four relays on an off to control different facilities (such as a door opener).

Depending on how they are programmed, you can switch the relays on and off or switch them on and have them switched off automatically after a timeout.

\* 9 0 or # 9 0

1 ... 4 👗

Special features must be taken into consideration if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC network) (→ page 54)!

Lift the handset.

Enter the code for "off" or "on".

Enter the relay.

## Radio Paging (Not for U.S.)

If paging equipment is connected to your system (contact System Support), you can contact people via their pocket receivers.

The pocket receiver indicates to the person you are looking for that someone is trying to get in touch. The person you page can then go to the nearest telephone and call you.

The operating procedures differ according to the type of radio paging equipment connected (simple or enhanced paging equipment).

### **Simple Paging Equipment**

### Paging:

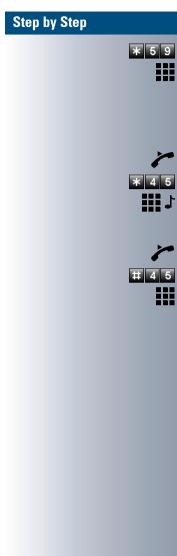
To be paged, you must have activated a call ringing group ( $\rightarrow$  page 48), call forwarding ( $\rightarrow$  page 32), or call redirection (service technician) to the internal station number of your paging equipment.

A call request is then signaled automatically.

### Answering the page from the nearest telephone:



Lift the handset.



Enter the code.

Enter your own station number.

## **Enhanced Paging Equipment (OfficePro Only)**

### Paging:

Lift the handset.

\* 4 5 Enter the code. 1

Enter the number of the party you want to page.

### Answering the page from the nearest telephone:

Lift the handset.



Enter the code.

Enter your own station number.

## Team and Executive/Secretary Functions With Assigned Trunk Lines

If this function has been configured (contact System Support), you belong to a team of users for whom special trunk lines exist. You can then conduct your calls as usual via the trunk assigned to you.

In addition, you can also activate call forwarding or a ring transfer for the lines of your group.

## **Forwarding Calls on Lines**

You can immediately forward internal or external calls on lines of your group to different internal or external telephones (destinations); even external destinations are possible in certain system configurations. Activating call forwarding for one line activates the function for all members in your group.



Lift the handset.

Enter the code.

Enter the desired line number.



\* 5 0 1



Enter the line type you wish to use: 1 = all calls, 2 = external calls only, 3 =internal calls only

Enter the destination number (without the external code).

### Deactivating call forwarding:

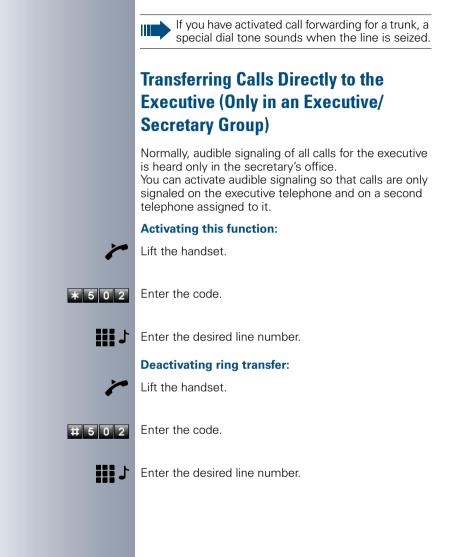


Lift the handset.

**# 5 0 1** Enter the code.

Er

Enter the desired line number.



## **Using Other Team Functions**

## **Turning Group Call On and Off**

If this function has been configured (contact System Support), you belong to one or more groups of users who can each be reached under a hunt group or group call number.

Incoming calls are signaled on all group member telephones in the order in which they are received (hunt group) or simultaneously (= group call) until one member of the group accepts the call.

You can also belong to a team (including executive/secretary ones) to which multiple lines have been assigned. ( $\rightarrow$  page 45).

Each member of the group remains available under his or her own station number.

You can activate and deactivate the audible signal for a hunt group, group call or individual trunks in a group (including an executive/secretary team).

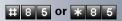
Special features must be taken into consideration if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC network) (→ page 50)!

### You belong to a hunt group or a group call:

Lift the handset.







Enter the code for "leave" or "join".

## You belong to multiple groups or to one group with lines (including executive/secretary teams):

Lift the handset.

Enter the code for "leave" or "join".



Enter the code for "Leave all groups".

Enter the code for "Join all groups.



or し

Enter a group/trunk number to directly "leave or join".

If you deactivate the audible tone for another trunk, or deactivate it for all groups and trunks to which you belong, a special dial tone sounds when you lift the handset.

# Accepting a Call for Another Member of Your Team

You can accept calls for other telephones in your team from your telephone even while engaged in another call. To do this, contact System Support to find out if a pickup group has been configured.

Precondition: You telephone rings briefly.



Lift the handset.

Enter the code.

# Activating and Deactivating a Ringing Group

You can have calls for your telephone signaled audibly at up to five other phones. The person who answers first receives the call.



Special features must be taken into consideration if your telephone operates with HiPath AllServe 150 V1.0 (system networking via PC network) (→ page 53)!

### Saving telephones for the ringing group:

Lift the handset.

Enter the code.



### Removing all telephones in call ringing group:

Lift the handset.

Enter the code.





## **Uniform Call Distribution (UCD)**

If this function has been configured (contact System Support), you belong to a group of users (agents) to whom calls are distributed.

An incoming call is always assigned to the agent who has had the longest break without a call.

## Logging on and off at the beginning and end of your shift:

Lift the handset.

Enter the code for "Log on" or "Log off".

To log on, enter your identification number ("Agent:"). Contact System Support to find out what it is.

### Logging on and off during your shift:

Lift the handset.

Enter the code for "Not available" or "Available".

### Requesting and activating a work time:

If you want to follow-up on the last call you answered without being disturbed, you can request and activate a work time. This removes your telephone from the call distribution cycle for a programmable period of time until you log back on.

You have or had an ACD connection.

Enter the code for "off" or "on".

### Turning the night service on and off for UCD:

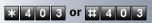
Lift the handset.

Enter the code for "off" or "on".



\* 4 0 1 or # 4 0

1







If your telephone is operating in a HiPath AllServe 150 V1.0 environment, multiple Hicom 150 H systems are interconnected via a LAN (Local Area Network, e.g. proprietary PC network). Your telephone calls are conducted via the LAN (PC network).

If this is the case, you must take certain special features into consideration when performing these functions. These are described below.

## Leaving a Hunt Group/Group Call

**Precondition:** you belong to the hunt group/group call  $(\rightarrow$  page 47) of another Hicom 150 H:



Lift the handset.



Enter the code.



Ħ

Enter the (DISA) call number of the other Hicom 150 H. Enter.



Enter the (DISA) call number of your telephone.



# 8 5 or \* 8 5

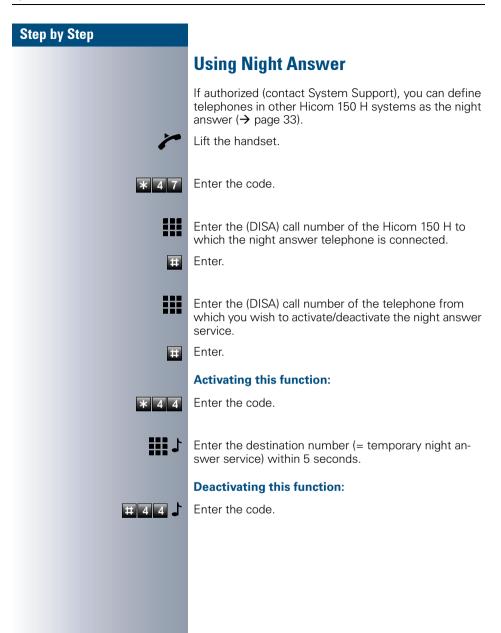
Enter the code for "leave" or "join".

## You belong to multiple groups of another Hicom 150 H:



Enter the group number for "Join/Leave, directed".

Step by Step	
	Transferring Call Forwarding
	You can activate/deactivate call forwarding ( $\rightarrow$ page 32) for your telephone from other HiPath AllServe 150 V1.0 telephones.
~	Lift the handset.
* 4 7	Enter the code.
	Enter the (DISA) call number of the Hicom 150 H to which your telephone is connected.
Ŧ	Enter.
## #	Enter the (DISA) call number of your telephone. Enter.
	Activating this function:
* 1	Enter the code.
1 or 2 or 3	Enter the line type you wish to use: 1 = all calls, 2 = external calls only, 3 = internal calls only
t <b>!!!</b>	Enter the destination number (without external code).
	Deactivating this function:
L DH	Enter the code.



# Activating and Deactivating a Ringing Group

You can have calls for your telephone signaled audibly at external telephones or at telephones in other Hicom 150 H systems ( $\rightarrow$  page 48).

### Saving the telephones for the ringing group:



Lift the handset.



Enter the code.



Enter the call number.



Removing all telephones in call ringing group:



Enter the code.

Step by Step	
	Controlling Relays
	If this feature is configured (contact System Support), you can also control relays ( $\rightarrow$ page 43) in other Hicom 150 H systems.
~	Lift the handset.
* 4 7	Enter the code.
#	Enter the (DISA) call number of the Hicom 150 H in which the relay is to be controlled.
Ŧ	Enter.
	Enter the (DISA) call number of the telephone from which you wish to control the relay.
Ŧ	Enter.
* 9 0 or # 9 0	Enter the code for "on" or "off".
1 4	Enter the relay.

## Step by Step **Opening the Door** If this feature is configured (contact System Support), you can also activate the door opener ( $\rightarrow$ page 14) in other Hicom 150 H systems. Lift the handset. Enter the code. \* 4 7 Enter the (DISA) call number of the Hicom 150 H in which the door is to be opened. Ŧ Enter. Enter the (DISA) call number of the telephone from which you wish to activate the door opener. # Enter. \* 6 1 Enter the code. Enter the call number of the entrance telephone.

## **Documentation**

## **Ordering Operating Instructions**

Additional sets of these operating instructions are available in an accessory pack (including other languages) and can be ordered from the Siemens sales organization under order number A31003-M1551-B829-\*-7619.



Contact system Support for information and ordering instructions.

## **Operating Instructions in PDF Format**

You can download these operating instructions as a file from the Internet.

The operating instructions are available in PDF format. To read them, you need the Adobe Acrobat Reader, which is available free of charge.

To download files from the Internet you need a computer with Internet access and a Web browser such as Netscape Communicator or Microsoft Internet Explorer.



The download file is available at the following Internet address: http://www.siemens.com/communication/manuals

Read the information and follow the instruction provided on the Web page.

## **Ordering Accessories**

The following accessories help you customize your telephone to your individual preferences:

#### optiset E privacy module:

Key module for encrypting voice signals in calls.

You will find details about the individual products in the optiset E telephone data sheets.

To place an order, contact System Support or visit the following Internet address:

http://www.siemens.com/communication/manuals

## **Fixing Problems**



## **Telephone Maintenance**

- Always use a damp or antistatic cloth to clean the telephone. Never use a dry cloth.
- If the telephone is very dirty, clean it with a diluted neutral cleaner containing surfactants, such as a dish detergent. Afterwards remove all traces of the cleaner with a damp cloth (using water only).
- Never use cleaners containing alcohol, cleaners that corrode plastic, or abrasive powders.

## Troubleshooting

### Pressed key does not respond:

Check whether the key is stuck.

### Telephone does not ring:

Check whether the "do not disturb" function was activated on your telephone. On lifting the handset, you will hear a special dial tone. If so, deactivate it ( $\rightarrow$  page 13).

#### You cannot dial an external number:

Check whether you telephone is locked. On lifting the handset, you will hear a special dial tone. If so, unlock the telephone ( $\rightarrow$  page 28).

#### To correct any other problem:

First contact System Support. If System Support is unable to correct the problem, contact Customer Service.

## Index

## A

accessories	56
adapters	ō6
agents	49
announcement	16
answering a timed reminder	12
appointment	30
assigning a DID number	17
assigning available keys	30
assigning programmable keys	30
associated dialing/dialing aid	18
automatic connection setup	16

#### C الدم

C	3	I	l	
			2	

accepting, group	48
answering	10
entrance telephone	14
forwarding	
forwarding in a team	
forwarding MSN in CO	
parking	
pickup, directed	
retrieving from park	
retrieving held	
transfer after announcement .	
call charge assignment	24
call forwarding	
MSN in CO	
call signal	
call transfer	
call volume	10, 27
call waiting	
accepting	10, 11
allowing	
preventing	
call waiting (camp-on)	
tone off	
call waiting on/off	
call waiting tone on/off	
caller ID	
restoring display of	
suppressing display of caller	<sup>.</sup> ID 15

colling a accord party 10	)
calling a second party 19	
calls	
distributing49	)
calls in queue49	)
CE mark 4	ŀ
cleaning the telephone57	,
conference19	)
connection setup, automatic16	
consultation hold key 19	)

### D

dialing	
internal/external calls	15
dialing internal calls	15
dialing numbers	
using redial	23
using speed-dialing	
direct inward system access (DISA) .	40
DISA	40
distributing calls	49
do not disturb	13
door opener	14

### Ε

enhanced paging equipment	44
entrance telephone	14
executive/secretary functions	45
explanation of symbols	2
external code	15

## 4 0 **F**

forwarding	32
multiple subscriber number (MSN)	
forwarding MSN in CO	. 34
forwarding multiple subscriber number	
(MSN)	. 34
functions	
activating/deactivating for another tele	e-
phone Associated service	. 39
resetting	. 37

### G

group call	
------------	--

## Η

HiPath AllServe 150 V1.0	
actuators	54
group call	50
hunt group	50
night answer	52
opening the door	55
relays	54
ringing group	53
transferring call forwarding	51
hotline	16
HTML format	56
hunt group	47

## I

IP telephony	·	50
--------------	---	----

### **K** ke

keys	
assigning	
fixed	

## L

LAN telephony50
LEDs=light emitting diodes3
locking
all phones40
locking all phones

## Μ

mailbox	12
making calls	
to stored destinations	23
with the dialing aid	18
making external calls	15
making trunk calls	15
malfunctions	57
message	
answering	
deleting/displaying	35
receiving	35
sending	35

monitoring	
silent	
moving the telephone	

## N

night answer33	
notes4	

## 0

open door	
with a code	14
operating instructions	
HTML format	
ordering	56
PDF format	
operating principle	5
operating steps	2
optiset E adapter	56
override	26, 38

### Ρ

parking a call PDF format	
personal identification number .	
phone change	
pickup (call)	
PIN	29
for a telephone	
preventing and allowing	
automatic camp-on	11
programming available keys	
programming keys	
programming your telephone	27
project calls	24

## R

radio paging equipment PSE	43
recall	21
receiving volume	. 10, 27
redialing a number	23
relays	43
release	. 10, 15
relocate	
relocate procedure	

### Index

reserving a trunk17
resetting functions
resetting services
ring tone27
ring transfer
in an executive/secretary team
ring volume27
ringing group 48
room monitor

### S

saving a PIN	29
secretary functions	45
setting your telephone	27
silent monitor	38
simple paging equipment	
speaker call	
special dial tone	
speed-dialing	
dialing numbers	23
saving station speed-dialing	30
system	23
station number	
assigning	17
station speed-dialing	23, 30
suffix-dialing	16
switches	43
system speed-dialing	
system-wide cancellation	37

## T

team with trunk keys	
telephone	
cleaning	57
locking	
locking another	40
locking/unlocking	
locking/unlocking all phones	40
maintaining	57
operating	5
settings	
testing	
using another like your own	
telephone data service	
telephone maintenance	
telephone test	

## U

UCD	49
using a temporary phone	
using functions from the outside	

### V

variable call forwarding	
--------------------------	--

### W

work time	 49

The Siemens optiset E phones for Hicom 150 H system are hearing-aid compatible and comply with the applicable FCC Rules, Part 68 and Industry Canada CS-03 Standard.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to the equipment that are not expressly approved by the responsible party for compliance could void the user's authority to operate the equipment. This equipment does not exceed Class B limits per radio noise emissions for digital apparatus, set out in the Radio Interference Regulation of the Canadian Department of Communications. Operation in a residential area may cause unacceptable interference to radio and TV reception requiring the owner or operator to take whatever steps are necessary to correct the interference.

Cet équipement ne dépasse pas les limites de Classe B d'émission de bruits radioélectriques por les appareils numériques, telles que prescrites par le Règlement sur le brouillage radioélectrique établi par le ministère des Communications du Canada. L'exploitation faite en milieu résidentiel peut entraîner le brouillage des réceptions radio et télé, ce qui obligerait le propriétaire ou l'opérateur à prendre les dispositions nécessaires pour en éliminer les causes.

#### April 1998

Form No. G281-0461-00 Part No. 06E0351 EC No. A93049 Job No. 4596

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## 

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# SIEMENS

## Hicom 150 H Quick-Reference Operating Instructions optiset E entry



## **Overview of Functions and Codes (Alphabetical)**

The table below lists all available functions. If these functions have been configured (contact System Support), they can be called by entering a code or pressing a function key.

Functions	Operating Steps
Accept a waiting call (camp-on)	Consult * 5 5
Terminate second call, 1. Continue the call	Consult / Consult 2x
Prevent/allow call waiting (automatic camp-on)	# 4 9 0 / * 4 9 0
Call waiting tone on/off	* 8 7 / # 8 7 🔓
Accept call, directed/group	* 5 9 Int. / * 5 7
Adjust ring volume/tone	+ / - 1 / 2 + - simultaneously
Answer call	~
Assign station number (not for U.S.)	<b>* 4 1</b> MSN <b>E</b> xt.
Associated dialing	🗡 \star 6 7 🗰 Int. 🔓 🖬 Stn No.
Associated service	* 8 3 Int.
Call charge assignment / account code	🗶 \star 6 0 Code 🌐 if appl. 🕇 Ext.
Call forwarding on	* 1 1 / 2 / 3 Ext. 🕻
Call forwarding off	
Forward Line: On	* 5 0 1 Trk No 1 / 2 / 3 Ext.
Forward Line: Off	# 5 0 1 Trk No. 🕇
Call forwarding in carrier network on	★ 6 4 1 / 2 / 3 MSN Ext. ↓
Call forwarding off	# 6 4 1 / 2 / 3 J MSN J
Call waiting (camp-on)	Int. 🔓 Stn busy; wait 5 seconds
Change call volume	Set + / - + - simultaneously
Changeover on/off (lock/unlock)	* 6 6 / # 6 6 Code
Lock / unlock all phones	* 9 4 3 Int. * / #
Consult	Consult Stn No.
Quit consultation, 1. Continue the call	Consult / Consult 2x
Toggle/Start three-party conference	Consult * 2 / * 3
Connect parties	~
Control relay on/off	*90/#90 14

Functions	Operating Steps
Conversation (entrance telephone)	/ after 30 seconds / Int.
Open door	Consult <b>* 6 1</b> Int.
Door release on	* 8 9 Int. + Code 🔓 1 / 2
Door release off	🗡 🗰 8 9 🚺 Int. 🕽
DND on/off	* 9 7 / # 9 7 🔓
DTMF dialing / Tone dialing	Consult 5 3
Ending a call	r / Release
Group call, leave	# 8 5 / 5 # / 5 Group
Group call, join	* 8 5 / 5 * / 5 Group
Hotline	~
Making calls	Stn No. / Stn No. /
Monitoring (only U.S.)	* 9 4 4 Int.
Night answer on	* 4 4 Int./ *
Night answer off	# 4 4 5
Override	Stn busy Consult * 6 2 🕹
Paging another person (not for U.S.)	* 4 5 Int. 🕽
Answer page (simple / enhanced paging equipment)	<b>* 5 9 / # 4 5</b> Int.
Park a call	Consult <b>* 5</b> 6
	09 1 🖚
Retrieve parked call	# 5 6 09
Phone test	* 9 4 0
Picking up (retrieving) a held call	<b>* 6 3</b> Line No.
Redial	Redial
Relocate station: log off/log on	* 9 4 1 9 / # 9 4 1 9
Reserve trunk	Busy (external); wait 5 seconds 🖚
When the reserved trunk is free	* 9 4 1 9 / # 9 4 1 9 Busy (external); wait 5 seconds Ext.
Reset services	
Ring transfer on / off	* / # 502 Line No.
Ringing group on/off	* 8 1 Int. J / 🗡 # 8 1 J
Room monitor on/off	
Monitoring a room	Int.

### **Overview of Functions and Codes (Alphabetical)**

Functions	Operating Steps
Save timed reminder	🗡 🛪 4 6 🚺 (Time, e.g. 0905) 🔓
Delete timed reminder	# 4 6 5
answering a timed reminder	マリ
Saving a PIN	X 9 3 Old code 2 X new code
Send message	* 6 8 Int. 0 9 上
Delete / accept (sent) message	# 6 8 1 \$ / 🚰 \$ # 6 8 3
Speaker call / HF answerback	🗡 \star 8 0 🚺 Int. 🕇 / 🌽
Start conference	Stn No. Consult
The other party does not respond 1. Continue the call	Consult / Consult 2x
Add a party to the conference (max. five)	Consult Stn No.
Leave conference / remove party	Consult # 3
Remove ISDN central office party Drop party from conf. (only for U.S.)	Consult * 4 9 1
Store a callback	Consult * 5 8
Delete callback / Answer callback (call)	# 5 8 / /
Suppress caller ID on/off	*86/#86 5
Telephone data service	Consult * 4 2
Trace call (not for U.S.)	Consult * 8 4
Transfer a call	Consult Stn No.
after announcement to group	Consult * 8 0
	Group 🕽 🔪
Trunk flash	Consult <b>* 5 1</b>
UCD	
Log on/off at beginning/end of shift	* 4 0 1 Code / # 4 0 1
Log off / log on work	# 4 0 2 / * 4 0 2
Work time on/off	* 4 0 3 / # 4 0 3
Night answer on/off	* 4 0 2 / # 4 0 2
Use speed-dialing	* 7 * 0*9 / 000999
Speed-dialing: store station	* 9 2 *0 *9 🕇 🖬 Ext. 🕇
Using another phone temporarily	* 5 0 8 Int. Code
Using mailboxes	# 6 8 3 / Message