

How to record ACD greeting on Hybrex G1E+

On operator handset.

Lift handset

Dial 8901

Pwd is 1234

Dial 221

Either the default or customised greeting will then play and you will be given the option to re-record.

Re-record the greeting and press hash (#) when finished. You will then have the option to listen to your recording.

Hang up handset.