engin[•]

engin Partner Business Broadband & Voip Order Form

Exist	ing engin Account Numbe	r engin Partner Code :			
Registered Business Name :					
ABN :		Main Business Number :			
Registered Business Address		Title : First Name :			
		Last Name :			
Broadband Installation		Phone :			
Address (Full Address Required)		Mobile :			
		D.O.B :			
		Email :			
First Name :		Billing Email :			
Last Name :		Account Password :			
D.O.B :		Email :			
Broadband Service : DSL Username :	Broadband Plan:				
Password: Alternate Password Within 4-16Char. (if desired not available					
Landline Provisioning - engin will	set up your engin Broa	adband on this landline			
		Naked DSL - Use the landline number as referrence for the installation address only & provide NDSL on another 'Pair'			
Landline Number :		Naked DSL - This option will forfeit your existing landline phone number			
Landline Account Number		Naked DSL - I dont have a current landline number at my premises, but want Naked ADSL - New premise Landline Selected - \$39.95 p/month - engin will take over			

required Only available in some areas.

Modem/Router and Voi	ce Box Selection -	If Required	Delivery A	ddress As Above (not P.O.	BOX)
Netcomm NB6+4			[
Cisco SRP527			Delivery Address:		
Voicebox 3102			Comments/		
Voicebox 2102			Additional Information		
engin Business VolP Plan	Selection		No. Of VolP Lin	es	
engin Business 20 - \$20.00 📃	engin Business Pa (Starting from 1 Voip L	ines)		See the plans on our website <u>HERE</u>	
engin Business 50 - \$50 📃	engin Business Pa (Starting from 5 Voip L				
	engin Business Pa (Starting from 10 Voip	ck Platinum - \$69.50 Lines)			
IP-PBX Compatible - SIP Tru	Inking Service				
In-Dials Required :				SIP Trunks Required :	
engin SIP Trunk Plan \$7.50 / m 10c Untimed Local/STD calls 17c / minute to Mobiles * *Billed per second aftert the firs ALL Prices are INC. G	8c 15 t minute	Untimed Local/STD c c / minute to Mobiles *Billed per second	calls * I aftert the first minu		oe eligible
engin Payment Method			Charge Hardwa	my Credit Card for all Upfront re Costs - <i>If Applicable</i>	
Card Number:		Type:		Expiry Date: o Amex and Diners cards. BPAY \$1	Surcharge
		applies			
Value Added Services		Special Service N	lumber Rates		
\bigcirc I'd like to place an order for a		1800 Number = \$ 1300 Number = \$			
○ I'd like to place an order for a If you've ordered a 1300/1800 nu engin an Answer Point number,		If a mobile or a lar answer point (Ten		Special Service number an is:	d your
Answer Point Number :				be charged 7c/min	
Answer Point Number : Your 1300 is a virtual number and will not wo provide engin with a number for yo to terminate on.	An STD landline number, you will be charged 7c/min A Mobile number, you will be charged 30c/min An engin Voip number you will be charged 6c/min Note: Call rates are charged per second after the first minute. Rates are INC. GST				

Please read the terms and conditions

I'd like to recieve marketing and promotional emails from engin (Non Third Party)

I am authorised to make the above changes to my engin Landline account

I agree to the Terms and Conditions below

Owner/Director Or Authorised Individual Signature :

Print Name :

Date :

Terms and Conditions:

You have ordered the engin plan and any selected hardware. Your Engin service will be automatically activated once your application has been

credit approved. If your order is declined the hardware will not be despatched and we may contact you for further information.

Engin will automatically assign a number to your service on activation, For information on your Rights of Use

of this number you can refer to our Standard Form of Agreement. Extra equipment may be required for the Engin service to be compatible with your set up.

Please be aware making & receiving calls with your voice service are classified as uploads and downloads with your ISP. Engin cannot guarantee that the Calling Number Display can be blocked when making Engin to Engin calls. We recommend that you listen for the engin dial tone, a long flat tone, if you wish to make calls using your engin broadband phone service.

In the event of a power or Internet service failure you will not be able to make calls to 000 or use the Engin service. If your Engin service has been

barred, you will not be able to make 000 emergency calls. Engin therefore recommends that you do not disconnect your landline service.

Furthermore Engin does not offer Priority Assistance for life threatening medical conditions. We recommend you always check for the Engin dial tone before making a call.

You will receive all invoices via email on (3rd, 10th, 17th, or 24th) of every month. Your first invoice will include one month's service fee in advance and a pro-rated charge from activation date until your invoice date.

Payment will be automatically debited from your nominated credit card on or around 15 days from the invoice date. (If you are paying via BPAY,

you are responsible for paying the charges on the prescribed date, and you may be charged penalties for late payment).

You must notify us immediately of any changes to your credit card and/or personal details.

In the event that you have ordered hardware, Australian Air Express will deliver your hardware in approximately 3 - 5 working days. You will be charged a non refundable postage and handling fee of \$14.95 for each consignment.

In signing up to Engin, you acknowledge that you waive your protection and rights under the Customer Service Guarantee. As a trade off Engin offers you cheap call rates, technical support and a 30-day trial period. If your service is interrupted due to an Engin outage you can contact us for a `time without service' credit.

If you wish to disconnect your Engin service you are required to give us 30 days notice, unless you wish to cancel within the 30 Day trial period.

You can contact the Customer Relations team between 8am and 6pm Sydney time on any business day. If your service is disconnected within 12 months of activation, excluding the 30 day trial period and you have chosen a contract option you will be charged the difference of the recommended retail price of the hardware of the amount originally paid.

Summary of Standard Agreement for VoIP, DSL and PSTN Services

engin Privacy Policy